When you have to be right
Our Customers

<table>
<thead>
<tr>
<th>100%</th>
<th>90%</th>
<th>90%</th>
<th>89%</th>
</tr>
</thead>
<tbody>
<tr>
<td>of top 100 U.S. accounting firms</td>
<td>of the world’s top banks</td>
<td>of U.S. academic medical centers</td>
<td>of Fortune 500 companies</td>
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Their Challenges

<table>
<thead>
<tr>
<th>Productivity</th>
<th>Complexity</th>
<th>Technology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Increased pressure to improve outcomes and productivity</td>
<td>Information complexity and rapidly changing regulations</td>
<td>Accelerating pace of technology (Big Data, Analytics, Artificial Intelligence)</td>
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</table>

Our Response

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<tr>
<th>Workflow insight</th>
<th>Deep domain knowledge</th>
<th>Intelligent technology</th>
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Expert Solutions

Our Mission

Every day, our customers make critical decisions that help save lives, improve the way we do business in society, and build more transparent and just regulatory systems. Our mission is to help them make those decisions with confidence.

As a leading global information services company, we help our customers successfully navigate change, improve efficiency, outcomes, and build productivity. Our tagline 'When you have to be right' reflects that.
Our customers
Accounting Firms
Allied Health Personnel
Banks
Compliance Professionals
Corporate Finance Professionals
Corporations
Financial Institutions
Corporate Legal Counsels
Government Agencies
Hedge & Mutual Funds
Hospitals
HR Departments
Insurance Companies
Law Firms
Law Schools
Legal Professionals
Leasing Companies
Libraries
Medical & Nursing Students
Notaries
Nurses
Payors
Pharmacists
Physicians
Small Businesses
Tax Professionals
Universities

Our products
Emmi
Health Language
Lexicomp
Lippincott
Ovid
ProVation MD
UpToDate
ADDISON
CCH Acess
CCH IQ
Prosoft
TeamMate
Twinfield
ComplianceOne
Corsearch
Lien Solutions
OneSumX
Cheetah
ComplyTrack
Effacts
Enablon
Kleos
Leggi D’Italia
Navigator
Verifield
## Our Company

<table>
<thead>
<tr>
<th>Health</th>
<th>Tax &amp; Accounting</th>
<th>Governance, Risk &amp; Compliance</th>
<th>Legal &amp; Regulatory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Helping healthcare providers build competency and improve practice for better outcomes through facilitating evidence-based decision-making in clinical, nursing, and pharmaceutical settings, while supporting education and research.</td>
<td>Enabling professionals to grow, manage, and protect their — and their clients’—businesses, with solutions in compliance, collaboration, internal and external audit management, and firm management.</td>
<td>Helping professionals manage compliance requirements, reduce risk, increase efficiency and business outcomes. Myriad solutions in legal compliance, firm-wide legal management, regulatory, financial markets and more.</td>
<td>Helping professionals mitigate risk, improve outcomes, and drive productivity and performance, by streamlining complex compliance requirements. Solutions provide vital information, analytics—integrated into workflows.</td>
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</table>

<table>
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<tr>
<th>Emerging &amp; Developing Markets</th>
<th>Global Business Services</th>
<th>Global Platform Organization</th>
</tr>
</thead>
<tbody>
<tr>
<td>Delivering differentiated customer value in fast-growing geographies—particularly in Brazil, India and China—through expert solutions in Health, Tax &amp; Accounting, Governance, Risk &amp; Compliance, and Legal &amp; Regulatory.</td>
<td>Supporting the company’s ongoing digital evolution and product innovation by strengthening the company’s technology infrastructure, delivering operational efficiencies and driving global operational excellence.</td>
<td>Co-creating state-of-the-art digital solutions with company businesses around the world—growing revenue in digital content through innovation in, and adoption of, global platforms and tools.</td>
</tr>
</tbody>
</table>

## Showcasing some of our Expert Solutions

- **Increase mobility and productivity**
- **Driving improved outcomes**
- **Managing compliance & risk**
- **By lawyers for lawyers**

**UpToDate Anywhere**
Mobile tool for medical information to improve patient care and quality

**CCH Axcess**
Cloud-based tax and accounting software for professional firms

**OneSumX**
Suite of solutions for financial institutions to manage regulatory compliance, risk and finance

**Kleos**
Next generation end-to-end practice-management cloud product
Wolters Kluwer at a Glance

A rich 180-year heritage of strong values, deep domain knowledge, innovation, and a continuous focus on the customer.

Serving customers in 180+ countries. Operations in 40+ countries.

19,000 employees worldwide. 50% female. 75% favorable employee engagement.

Our Values

Focus on Customer Success
Customers are at the center of everything we do

Make it Better
We’re committed to continuous improvement and innovation

Aim High and Deliver
We’re responsible for the right results

Win as a Team
We’re stronger together

Our commitment to Sustainability

Minimize Environmental Footprint
Maximize Social Contribution
Innovation-driven Sustainability
Maximize Financial Results

Sustainability ratings

Dow Jones Sustainability Index

CDP Investor

FTSE4Good Index

EURO STOXX Sustainability Index

Global 100 Most Sustainable Corporations